

## Gate Hours and Instructions

St. Simons Island Club has three gated vehicle access points. Gate opening and closing times are set periodically by the Board of Directors and are subject to change. All entrances have security surveillance cameras 24/7.

**Hours:** All gates are closed from **10 PM to 5AM**.

### **Instructions:**

There are two call boxes located at each of the two outside entrances (adjacent to Kings Way near Frederica Road and adjacent to Kings Way near the Causeway) for property owners and guests to access the neighborhood when the gates are closed. The Call Box has a list of property owners along with a corresponding directory code. If you would like to be added to the Call Box, contact Association Management.



You have several choices regarding the Call Box:

- You can choose to not have your name and directory code listed on the Call Box (this will limit guest access).
- You can choose to have your name and directory code listed on the Call Box.

NOTE: Your phone number will not be displayed on the Call Box.

**Homeowners Access:** As a property owner you have two ways of entering the neighborhood once the gates are closed:

1. Remote controlled device. If you received one of these devices from the previous homeowner you will need to contact Association Management so it can be reprogrammed. Remote-control devices are available for purchase from the Association Management Office at \$35 each and are warranted for 30 days as a courtesy. The purchase of new remotes is non-refundable and refunds are not issued for used remotes.



The remote operates using a battery so if it malfunctions or the red light no longer lights up, try changing the battery. Instructions are below.

To enter: Pull your vehicle to the gate; press the button on the remote and the gate will open.

**Please be aware the gate admits only one vehicle at a time.**

2. Telephone Entry via Directory Code. Once the directory code is entered in the Call Box, the Call Box phone line will call the phone number that is linked to your directory code. (A “#” key does not need to be entered before or after your directory code). To open the gate, press “9” on your phone. The telephone entry system will respond with a confirmation tone indicating the gate is opening.

You can request more directory codes if needed. An example where this may be helpful is if you have someone in your household that comes home late at night. They can have their own directory code so when they enter their code in the call box, it will call their phone and they can press “9” on their phone to open the gate.

**Guest Access:** There are two ways the gates can be opened using the call box:

- Scroll through the names using the “A” or “Z” buttons on the Call Box. When the correct name is selected, press the “Call” button.
- You can give them your directory code. They enter the code, and then press the “Call” button.

Once you have answered the phone call and you have identified your guest, you have the choice to either grant or deny access to your guest. To grant access, press “9” on your phone. The telephone entry system will respond with a confirmation tone indicating the gate is opening. To deny access, simply end the call.

**To Exit:** Drive your vehicle to the gate area, pause, and the gate will automatically open (you do not need a device.)

### **Battery Replacement**

Replace the battery, using a 12-volt type **A23** battery, or equivalent (MN21, 23AF, 23AE, V23GA). The battery can be found at local pharmacies, hardware and grocery stores.

1. Remove the phillips screw from the back of the transmitter.
2. Carefully remove the old battery and install the new battery, check for correct polarity.
3. Reinstall the top of the transmitter and phillips screw, do not over tighten.

